

TENN-SHARE



DATAFEST

PREPARE TO
PIVOT



VIRTUAL / ONLINE
OCTOBER 27-28, 2021

[Register here!](#)

Libraries across Tennessee are preparing to pivot as the state and the world adjust to post-pandemic challenges and the new normal. Tenn-Share's member libraries demonstrated remarkable resilience in navigating the challenges of 2020: the abrupt arrival of remote work, the closure of many library facilities, the transition to digital programming, and much more.

Tenn-Share libraries are robust, creative organizations even during "normal" years, but the lessons of 2020 were a showcase of how libraries not only pivoted but pivoted successfully to keep serving our users, protect the health and safety of both our community and staff, and remain dedicated to our missions.

At this second virtual DataFest and Fall Conference, Tenn-Share wants to celebrate our successes and share how the community can continue to build our shared knowledge and shared innovations together.

DATAFEST 2021 SCHEDULE



DAY 1

Wednesday, October 27th, 2021



WELCOME

8:45-9 AM (CT)

Ari Baker, Executive Director - Tenn-Share

Brief introduction and welcome to Tenn-Share's second virtual Datafest and Fall Conference.

PIVOTING IN A PANDEMIC

9-10 AM (CT)

Erica Long, Librarian - Metro Nashville Public Schools

Sharon Edwards, Director of Libraries - Motlow State Community College

Jennifer Pearson, Director - Marshall County Memorial Library System

Paul Gahn, Assistant Director for Electronic and Collection Services -

UTHSC Health Sciences Library

This keynote panel will feature librarians from all library types in conversation about what has changed, what they plan to keep, what they expect to let go of and how they are adapting and sustaining their work and well-being during a pandemic.



BREAK 10-10:10 AM (CT)

Tenn-Share Presentation



**Consortia
Manager**

CONSORTIA MANAGER DEMO 10:10-10:55AM (CT)

Tejs Grevstad - Consortia Manager

Tenn-Share is excited to launch Consortia Manager this winter, a new software that will allow members to manage their Tenn-Share subscriptions and discover new products.

DLTN: AN OVERVIEW AND UPDATE 11-11:45 AM (CT)

Meredith Hale, Assistant Professor - UT Knoxville

Noah Lasley, University Archivist - UT Chattanooga

In this session, members of the Digital Library of Tennessee (DLTN) Tenn-Share Committee will present an overview of the DLTN and an update on recent additions to Tennessee's only state-wide portal. Additionally, presenters will share strategies used to promote engagement with DLTN's online resources during the challenges of the COVID-19 pandemic. Tune into this session about what the DLTN can offer you and your library, and how institutions can contribute their unique cultural heritage materials to the portal, which provides free and open access to Tennessee-related resources in a variety of formats. With more institutions pivoting their focus towards creating and using digital resources, attendees from all libraries will benefit from learning about DLTN.



Tenn-Share Presentation

LUNCH 11:45-12:45 PM (CT)

THE ADAPTIVE LIBRARY AND BEYOND 12:45-1:15 PM (CT)

Bethany Leach, Book Sales Specialist - ProQuest



Academic libraries worldwide are undergoing dramatic changes and taking on new roles and responsibilities. The adaptive library is one that is well positioned to support these changes.

In this session, you'll learn how Ex Libris and ProQuest offer a full suite of integrated software solutions and content that can support the needs of a wide range of stakeholders as they engage with the library in various ways.

HAVE YOUR CAKE AND EAT IT TOO - EVIDENCE BASED ACQUISITION 1:20-1:50 PM (CT)

Don Gallagher - Cambridge University Press



How does EBA work at Cambridge? (handout)

Working together for an effective EBA (handout)

PIVOTING TO A NEW LSP 1:55-2:40 PM (CT)

Heidi Busch, Public Services Librarian

Hong Li, Electronic Resources/Discovery Librarian

Paul Meek Library, University of Tennessee at Martin



In 2020, the University of Tennessee at Martin (UTM) made the decision to migrate from the ILS, Sierra to EBSCO FOLIO, a next-generation Library Services Platform (LSP). Pivoting to FOLIO took a great deal of time and energy. We will share our experiences prior to, during, and after the implementation, discussing the decision to make this migration, the implementation process, and the ongoing maintenance and troubleshooting of FOLIO.

Vendor Presentations

Member Presentation



**HOW DIVERSE IS YOUR COLLECTION?
MACKIN HAS THE TOOLS YOU CAN USE!
2:50-3:20 PM (CT)**

Laura Bunn - [Mackin](#)



CPI/RAINBOW BOOKS

3:25-3:55 PM (CT)

Mike Poynter, Regional Sales Manager - [CPI/Rainbow Books](#)



**CORE JOURNALS SPECIFIC TO YOUR INSTITUTION
4-4:45 PM (CT)**

*Dr. Rachel Kirk, Collection Assessment Librarian
Middle Tennessee State University*

Which journals are the most highly used in your library's collection? Were those journals the most highly used last year? To what extent is there a "core" collection of titles consistently used by your patrons. And, among the subjects represented by your institution's "core", do you have the most highly ranked journals? Rachel Kirk, Ph.D., a professor at Middle Tennessee State University, will illustrate straightforward assessment techniques using Microsoft Excel, applying the Pareto Principle, and finding sources of external validity for your collection.

DATAFEST 2021 SCHEDULE



MAD SCIENCE WITH MR. BRIAN

9-9:45 AM (CT)

*Brian Sherrill, Children's Library Assistant
Art Circle Public Library and TN LibCahoots*

Join Mr. Brian Sherrill for some educational and fun MAD Science activities. Brian Sherrill has worked in the ACPL's Children's Department for seven years and taught for 12 years in Cumberland County Schools. Brian uses his teaching experience to design and conduct a variety of Reading and Science activities at ACPL and a variety of other locations, including area schools and other locations outside of Cumberland County.

In this session, Mr. Brian will demonstrate how to use a variety of snack and bite-size candies to illustrate the three types of buoyancy. He will also be introducing TNLibCahoots. There will also be a live Q&A with Mr. Brian. To participate live in this activity you will need: 1.) At least four different types of snack or bite-sized candy 2.) A deep bowl 3.) Enough water to fill your bowl between $\frac{1}{2}$ and $\frac{2}{3}$ full 4.) Some paper towels and/or napkins.

LAUNCHING CULTURAL COLLECTIONS: BEYOND THE LIBRARY

9:50-10:35 AM (CT)

*Chloe Freeman, Thura Mack, Molly Royse, Megan Venable
University of Tennessee, Knoxville*

Has your library ever been faced with the challenge of sharing collections beyond your library's walls? As a result of the pandemic, the UT Libraries encountered such a challenge. Faced with closing its library buildings to the public for weeks, the Libraries closely examined its services and programs so the needs of a virtual learning environment could be met. One such program was the Libraries' Culture Corner. This Library Diversity Committee sponsored initiative showcases library resources that discuss various cultural issues and themes. This session will share details of the creative response to continuing the Culture Corner with a Virtual Culture Corner in the absence of a physical space to be able to share cultural knowledge and resources with the campus community. Launching an online format has resulted in many new opportunities for the Corner. This new format has also offered the ability to feature resources that are housed beyond the walls of the Libraries. Additionally, the session will discuss lessons learned and future plans to maintain the Virtual Culture Corner as an expansion of the physical one. Creating a customized Virtual Culture Corner is a great model for multiple library entities to incorporate their topics of interest to reach new populations.



TAMING CERBERUS**10:50-11:25 AM (CT)***Jennifer A. Mezick, Assistant Professor**Elyssa M. Gould, Head, Acquisitions & Continuing Resources
University of Tennessee, Knoxville*

By April 2020, librarians at the University of Tennessee, Knoxville could see Cerberus on the horizon. The three-headed monster of a pandemic, annual cost increases, and a potential budget decrease meant that it would be impossible to pay for all of the resources needed for teaching, research, and learning. To stave off the monster, staff from two departments implemented an intense and thorough review process for all of the 2,400 subscriptions due for renewal. Staff and students in one department compiled usage data, calculated cost per use, and created a searchable database of this data. Staff in a second department would consult this data before renewing a resource. Subject librarians were asked to review resources if the cost per use was deemed too high, while librarians across two departments renegotiated prices for the resources that were retained. These initiatives involved more than 40 staff, resulted in \$200,000 in deselections, and an approximately \$350,000 in savings. The lessons from the year of Cerberus will inform future practice in hopes that the three-headed monster does not rear its head anytime soon. This presentation will detail the methods used to conduct the intense review process and how the methods will be implemented on a regular review cycle going forward. Attendees can expect to walk away with the knowledge to adopt a similar process at their institutions.

**Member Presentation****EBSCO****EBSCO ACADEMIC RESOURCE UPDATE
11:30-12 PM (CT)***Zach O'Dell, Regional Sales Manager - NC/SC/TN - EBSCO*Find out more info about EBSCO's academic library resources [here](#).**Vendor Presentation**

Vendor Presentations



A GALE UPDATE + LEVERAGING GALE RESOURCES FROM TENNSHARE & TEL
1-1:30 PM (CT)

Vincent Vessalo - Gale

Online Resources for Tennessee through TEL and Essential User Tools (handout)



JSTOR

JSTOR & ARTSTOR 2021 AND BEYOND
1:35-2:05 PM (CT)

Kevin Ocampo, Regional Sales Manager - JSTOR

Resources for Librarians

Open Community Collections Information

COMMUNITY PARTNERSHIPS FOR PUBLIC LIBRARIES
2:10-2:55 PM (CT)

Lisa Williams, Adult Services Librarian

Johnson City Public Library



Librarians in the public sector are often advised to seek community partners to build capacity, particularly in the area of programming. How do you establish mutually beneficial partnerships that will flourish and strengthen both the library and the community partner without overburdening either? How do you navigate partnerships that have gone awry? How do you position your library to become the partner other organizations seek out? Learn best practices with Lisa Williams, Adult Services Librarian at Johnson City Public Library.

Member Presentation

BREAK 2:55-3:05 PM (CT)

Vendor Presentation



EMPOWERING LIBRARIES WITH OPEN SOURCE SUPPORT
3:05-3:35 PM (CT)

Jessica Zairo, Director of Library Sales and Outreach - ByWater

ByWater Information



MOTIVATE, INSPIRE, & ENGAGE IN A CHANGING ENVIRONMENT

3:40-4:25 PM (CT)

Shahpar Kamtari, Coordinator of Public Services, Peabody Library
Debra Stephens, Coordinator of Public Services, Science and Engineering Library
Jean & Alexander Heard Libraries, Vanderbilt

All libraries are in the business of providing patron services, be it in support of students, faculty, staff, or the public. This past year has brought enormous challenges for us all in how we stay connected to our users and how we motivate, inspire and above all engage them with the library through various interactive activities. However, it has also brought new opportunities to rethink engagement and access inside the library, outside of its walls, and in online environments. By embracing an experimental attitude and accepting the inevitable failure or two, we cultivated resilience while envisioning the future for library engagement. This session will share with you our knowledge, resources, and ideas for pivoting successfully and navigating the challenges of the pandemic. Join us to learn about the successes, failures, and next steps in our ongoing story.

ADAPTING ACCESS SERVICES DURING A PANDEMIC

4:30-5:15 PM (CT)

Ashli Wells, Access Services Librarian, Law Library
Vanderbilt



This program discusses how the Vanderbilt University Law Library tailored access services to meet the needs of our patrons while discussing the challenges of having a limited number of staff members working in the building. Topics also include document delivery services, reliance on electronic and print materials, interlibrary loan, coordinating a virtual service desk, and what was learned during this challenging time to help us adapt moving forward.

**For any DataFest questions,
please reach out to Ari at
execdir@tenn-share.org.**